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Improve your food safety

Food safety culture is the values, attitudes and practices about food safety at a business. PrimeSafe is developing a food safety culture model to help licensees improve their food safety culture.

To ensure the food safety tools (e.g. factsheets) are as useful as possible to our licensees, we are asking licensees and auditors to complete a survey. It is voluntary.

- · Access the food safety culture survey here
- Read an update on the PrimeSafe food safety culture model here

Food Safety Culture



Apply for alternative techniques

PrimeSafe licensees can use alternative techniques to those described in the Australian and Victorian Food Safety Standards, as long they can demonstrate the food produced is equally as safe. Dry ageing, cold smoking and high-pressure processing are examples of alternative techniques.

 Read more on alternative techniques (including how to apply) here

Standard Alternative Same outcome

Use the PrimeSafe Licence Portal?

The new PrimeSafe Licence Portal went live in May. The new system makes it easier for licensees to manage their licence/s. You can apply for, renew (including pay for), request amendments and cancel licences in this easy-to-use portal. You must register in the PrimeSafe Licence Portal to use it.

 Read more on the PrimeSafe Licence Portal here (including a how to guide and video, FAQs and more)





Be sure to meet labelling regulations

In Australia, food products that are packaged to extend their shelf life must have a labelling declaration.



· Read more about labelling regulations here

How do I contact PrimeSafe?

For licensing, information support or compliance enquiries, you can contact PrimeSafe by:

- Phone (03) 9685 7333
- Email info@primesafe.vic.gov.au
- Online About the PrimeSafe Licence Portal

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